

Dear Parent/Guardian,

Over the summer, updates were made in our PowerSchool Student Information System which changes how student contacts are managed in the system. Previously, students were limited to parent1, parent2, and up to three emergency contacts. With the move to Student Contacts, schools will be now able to add all the contacts that a student needs, providing full support for different family structures such as parents, stepparents, foster parents, guardians, emergency contacts, etc.

As a result of this change to Student Contacts, all existing Parent Portal accounts have been deleted from our system. To assist parents/guardians with this transition, all parents/guardians with email addresses currently in our student information system have been set up with a new Parent Portal Account (and accounts have even been set up for parents/guardians who previously had no account). The fact that you have received this communication by email means that a new Portal account has been created for you. If this communication has been sent to you in error, please contact the school at the above listed phone number.

If you had a previous Portal account, your new account should behave no differently than your old account, whether it was linked to only one student or several students.

If you already received this communication on behalf of another student, and if you have already reset your password, you do not need to complete the below steps.

To access your new Parent Portal Account:

1. Open a web browser and navigate to the Portal sign in page at: <https://sisccrsb.ednet.ns.ca/public>.
2. Click on the link: **Forgot Username or Password?**
3. Click on the **Parents** tab.
4. Under the **Forgot Password?** section, enter your **Portal Username**. Your username is the email address the school has on file for you.
5. Enter your **Parent Email Address** (use same email address entered in step #4).
6. Click the **Reset Password** button.
7. A Password Reset Request email will be sent to you. Click the link in the email to reset your password.
8. Once logged in, review your account details and contact the school if you notice any issues such as students no longer linked to your account. Only contact the school in which the student is currently enrolled to resolve any potential issues.

PowerSchool SIS

Recover Account Sign In Information

Students Parents

Parents

Forgot Password?
To reset your password, enter your username and email address below, and click the 'Reset Password' button.

Parent Username

Parent Email Address

Reset Password

Sincerely,

School Administration